

## HOW TO COMPLAIN

Global Diagnostics takes its responsibilities under data protection legislation, including GDPR and the Data Protection Act 2018, seriously. As part of this, Global Diagnostics has developed a series of Privacy Notices for different groups of individuals detailing what information we collect and hold about them, how that information may be used and individuals' legal rights.

You have the legal right to complain and below are the contact details for this.

### HOW TO MAKE A COMPLAINT?

If you are unhappy with the way in which your personal data has been processed, you may in the first instance contact Global Diagnostics Data Protection Officer using the following contact details.

Data Protection Officer  
Colney Hall  
Watton Road  
Norwich NR47TY

[ig@globaldiagnostics.co.uk](mailto:ig@globaldiagnostics.co.uk)

If you remain dissatisfied, then you have the right to apply directly to the Information Commissioner for a decision. The Information Commissioner can be contacted at: -

Information Commissioner's Office,  
Wycliffe House,  
Water Lane,  
Wilmslow,  
Cheshire,  
SK9 5AF

[www.ico.org.uk](http://www.ico.org.uk)